

Mensura transforms to new way of working with Microsoft Azure

Mensura is the largest External Occupational Health Service in Belgium, with 800 employees serving more than 56,000 clients. With a specific methodology and through a close collaboration with employers and employees, Mensura helps to reduce absence in organisations and keep people healthy and resilient.

The Challenge

Mensura was still using old IT architecture, with 100% on-premises data centre. This resulted in long deployment times, a lack of scalability and high upfront costs. With the contract with their current provider expiring in the near future, they started thinking about migrating to a cloud environment. As a long-term licensing partner of Mensura, Insight indicated that their experts could also help them with other projects, such as cloud transformation.

Of course, successful transformation is more than simply migrating everything from on-premises to a cloud environment. It requires the introduction of technologies that help the business to adapt to a new way of working. Rather than a one-off effort, a transformation process is a lengthy journey.

An Insight expert therefore helped Mensura's IT team to define their architecture. Together they redesigned it from scratch to create a future-proof environment that has the potential to grow with the client's expectations and challenges.

"We like Insight's solution-oriented approach. As a long-term partner, they helped us to develop a cloud-first mindset. We have become more autonomous and our developers can now benefit from existing solutions in the cloud. This saves us a lot of time and resources."

David Sadin, Team leader ServiceDesk & Infrastructure at Mensura



Quick Overview

Mensura was still using old IT architecture and wanted to migrate to a Microsoft Azure cloud environment to increase scalability and manage their costs.

A dedicated Insight expert helped them redesign their architecture and adopt a cloud mindset. He also assisted them in developing the right security standards and policies.

Mensura's IT staff receive training and support to continue the transformation as their services are gradually being migrated to Azure.

Quick Stats

Client: Belgium's largest External Occupational Health Service

Size: 800 employees

The Solution

As Mensura was already using multiple Microsoft licenses and products, they opted for Microsoft Azure as their cloud solution. Before the implementation, an Azure-certified Insight expert explained the most important challenges to Mensura's IT staff.

Migrating to the cloud means moving data to a public environment, so it is crucial to define security standards and policies in advance. Insight's expert helped Mensura develop guidelines about what employees can and cannot do with their data. These policies are necessary to maintain a healthy balance between the flexibility of the cloud and vital security requirements.

Insight also provided coaching for Mensura's IT infrastructure team. During the implementation, an expert joined the team and trained employees to ensure that they can continue the transformation journey independently. The Mensura services are now gradually being migrated to the new cloud environment. They can still consult Insight's expert or a dedicated support team if they have any questions about the implementation or the adoption of cloud services.

Additionally, there is a monthly meeting between Mensura and Insight to discuss current and future projects.

The Benefits

Mensura's new cloud strategy has transformed the way the company's staff work. The cloud provides the organisation with the freedom to scale quickly and work more autonomously. Their developers can make use of what already exists in Azure and spend their time on new technology and other challenging projects.

The cloud also has an important financial benefit. Mensura no longer needs heavy investments upfront and now works with a 'pay as you use' model. Thanks to a much smarter approach to their IT environment, they save resources and they can better manage their IT expenses.

"We have found a perfect match with Insight's expert. In addition to his expertise, his human approach appealed to us."

David Sadin, Team leader ServiceDesk & Infrastructure at Mensura

The Results Highlights



Scalability to quickly introduce new technology and solutions.



Improved cost management thanks to a smarter approach to IT infrastructure (pay as you use). (From Capex to Opex).



A different mindset and a new way of working allows the IT team to spend more time adding value.



A future-proof cloud environment that grows with the needs and future challenges of the client.