

Hybrid Cloud



IT OPERATIONS MANAGEMENT & AUTOMATION ASSESS & DESIGN

Take control of your IT infrastructure

Our assess and design planning services for IT automation help your organisation drive efficiencies, reduce cost and improve reliability. From the evaluation and design phases, right through to deployment and management, we ensure your networking and application environments are working in the best interests of your organisation.

Insight 

IT Operations Management & Automation Assess & Design

Business challenge

If your IT professionals are spending all of their time keeping the lights on, the fact is, they are not doing what they were hired to do, and your business is suffering as a result. This imbalance often leads to delays, downtime, increased costs and frustration – for IT and for end users. For many companies, this ‘pressure cooker’ situation is caused by a lack of visibility, control and automation. As IT services increasingly move to Hybrid Cloud models, the challenges can become more complex.

Our solution

We help organisations regain control of their IT infrastructure. By focusing on the key components of your existing strategy, we design, deploy and manage your IT Operations Management and Automation systems in the here and now.

Key areas of focus

To optimise IT operations management and automation, we focus our assess and design services on the following key areas:

Key areas of focus

Monitor and alert



Our monitor and alert services give complete transparency across your IT infrastructure, including:

- ✓ Capacity planning – server, network, cloud, virtual capacity analytics and prediction
- ✓ Performance monitoring – monitor virtual/physical devices for health and performance
- ✓ Log analytics – centrally collate logs and events for security and predictive analytics
- ✓ Security and compliance – monitor changes to help evaluate the threat landscape

Control and manage



We work closely with your organisation to ensure that the right processes and technology are in place to meet your business goals. We can help you improve the management of IT services through:

- ✓ Lifecycle management, Configuration management, including servers; private and public cloud; virtualisation platforms and services; compute, storage and network infrastructure; distributed applications; laptops, desktops and mobiles; identity and hybrid cloud access.
- ✓ Provisioning
- ✓ Security and compliance

Automate and orchestrate



Automation and orchestration are central to the efficient operation of your hybrid IT services.

We automate: the provision and configuration of infrastructure and cloud services; core applications; data management, including archiving, security marking and lifecycle management; fabric, including compute, storage and network provisioning. By automating processes, we help you:

- ✓ Reduce risk by taking out manual errors
- ✓ Increase speed and efficiency
- ✓ Focus resources on strategic services
- ✓ Enable self-service
- ✓ Improve security and compliance



Three steps to a Hybrid Cloud IT Operations Management and Automation solution



PREPARE

Prepare

We work with your key stakeholders to understand your core business and identify opportunities for introducing, or enhancing IT Operations Management and Automation solutions that will improve the overall management of your IT services across your hybrid cloud estate. We bring your team up to speed with the latest IT Operations Management and Automation techniques, and document your requirements.



ASSESS

Assess

Our experienced consultants examine the suitability of your current systems and assess the options for delivery of a strategic IT Operations Management and Automation service. We create a High-Level Design and Project Plan that support the proposed solutions, and agree the business case with you before proceeding to the design phase.



DESIGN

Design

A Detailed Level Design (DLD) and Project Plan (DPP) prepare you for deploying the solutions. We can fully manage your IT Operations Management and Automation ecosystem in order to ensure that the solution delivers against requirements, enabling your in-house IT team to focus on core business objectives. Where appropriate, we establish proof of concept environments to demonstrate elements of the proposed functionality.

Key deliverables

- ✓ Service delivered by specialised and experienced IT Operations Management & Automation consultants
- ✓ Document agreed Business, Technical and Functional requirements and objectives
- ✓ High-Level Design
- ✓ Detailed Level Design Document Set (DLD)
- ✓ Detailed Project Plan (DPP)

Related services

- ✓ **IT Operations Management Discovery Workshop** helps to align key stakeholders with your ITOM vision
- ✓ **IT Operations Management and Automation Build Services** reduces risk by working with you to implement your design
- ✓ Data Management & Protection solutions



Why Insight?

Insight is a leading provider of Intelligent Technology Solutions around the globe. With over 30 years of experience in the managed services sector, we are able to evaluate, design and manage bespoke solutions that meet the needs of your business head on.

Our deep-rooted partnerships with leading vendors enable us to build and manage end-to-end solutions that deliver optimised business value for ITOM and automation services across your hybrid cloud environment.



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