

Isle of Anglesey County Council Achieves an Optimised and Compliant Software Estate.

The Isle of Anglesey County Council is a local authority serving over 69,000 citizens. Alongside providing a number of public services on the island, it is committed to enabling innovation and efficiency in the community through the use of technology.



The Challenge

The council's main priority was to deliver new digital services to citizens, but first needed to address its licensing estate – which was draining the IT department of precious resources – in order to meet its wider business objectives.

A key priority for the Isle of Anglesey Council was to provide a better experience for all its citizens through the introduction of new technologies, modernising its services so they could be provided digitally.

In order to deliver on this, it needed to ensure that its internal IT systems and licensing were up-to-date and compliant. With 3,000 employees across multiple departments, the IT team did not have complete visibility of their deployed software licenses, and were increasingly concerned about how its compliancy levels would withstand upcoming Microsoft audits.

The council required a solution that would review their network and assess how software was being utilised whilst identifying areas of the business where licensing exceeded its quota. The council also wanted to reduce costs and mitigate the risk of non-compliance fines.



Quick Overview

Isle of Anglesey County Council wanted to deliver new digital services to its citizens, but first needed to address its complex and ever-growing licensing estate.

From audit through to implementation and maintenance, Insight provided its expertise to ensure the Isle of Anglesey County Council was fully compliant with its Microsoft software licensing estate.

“With Insight’s expertise and knowledge, we were able to save nearly £140,000. By streamlining our Microsoft licensing process and redeploying existing software licenses that weren’t in use, Insight ensured we were both compliant to our software providers and efficient as a local authority.”

Neil Summers, Technical Services Manager, Isle of Anglesey County Council



The Solution

Insight was awarded this project due to its previous experience working with the council, alongside its deep knowledge in the licensing optimisation and management field.

Insight managed the entire project for the council, working to time and budget, it implemented a software managed service to improve operations, enhance business objectives and cut expenses.

This was initially achieved by streamlining the council's existing licensing system through a Deployment Optimisation service – a solution designed to ensure compliancy whilst maximising investment in the council's software estate through the re-distributing of licenses. It started with a baseline audit identifying deficiencies in licensing and providing advice on where the council could diversify its licensing to mitigate risk and reduce costs.

After successfully identifying a significant area of risk in its Microsoft SQL estate, Insight brought in its Deployment Optimisation team to re-architect Isle of Anglesey's SQL environment to mitigate the risk.



The Benefits

Through Insight's expertise and knowledge the council was able to make an estimated cost saving of £140,000 – 14 times the investment made.

Moreover, the council received full visibility and assurance that their Microsoft licensing estate was fully compliant. By the same token, the transformation enabled the internal IT department to focus on the strategic business priority to drive innovation across the organisation, whilst enabling more modernised services for its citizens through technology.

The efficiencies, cost savings and overall partnership experience have resulted in the Isle of Anglesey requesting Insight's ongoing service. A fully managed offering, Insight has implemented a three-year Software Lifecycle Service to build and adapt solid, cost-effective licensing strategies for the council to help it meet its current, but most importantly, future technology needs.

"Software licensing is an area which is full of complicated, fast-changing rules. We realised that to ensure we were compliant and cost-effective, we needed an expert to help us – which is where Insight came in."

Neil Summers, Technical Services Manager,
Isle of Anglesey County Council

The Results Highlights



Isle of Anglesey County Council achieved an optimised and compliant software estate



Supporting modernisation of government services through technology



Estimated cost saving of £140,000 – 14 times the investment made



Built solid, cost-effective licensing strategies for the council to help it meet its current and future technology needs

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