

The CSP Cure for Insomnia! 😊

Our new CSP Licensing Guides are out and available on [SalesIQ](#). Joking aside, whilst reading a Licensing Guide is not many techies idea of fun, the two guides answer 99% of all licensing queries and let you know what you can use for free and what needs paying for. The guide has been split into two documents, one for [CSP Citrix Cloud](#) and one for [Traditional, On-Premise CSP](#).

Business Continuity Options CSPs

In the current world situation, organisations are requiring the flexible licensing options available to CSPs. In order to help you support your customers, a [BC Options for CSPs](#) solution brief has been created to provide an overview of how you can temporarily burst your customers' environment, via several options, exclusively to CSPs. We also had a [Business Continuity with CSP](#) session as one of the topic of a webinar recently.

Create a Multi-Tenant Workspace Experience

See how [CSPs can add Citrix Content Collaboration to a multi-tenant Citrix Virtual Apps and Desktops](#) environment to create a real Workspace experience for the end-users!

Product

CSP License Server(s) Stopped Reporting In To LUI ****important****

You should have been warned to check out your CSP Citrix License Server by both a **CSP Channel Flash** or after being contacted by your PAM/SE, but if you have LSs that stopped reporting on (or about) the 18th March, it is likely they will need to be upgraded. Please refer to [CTX270919](#) for detail.

Note. The change that caused them to stop reporting (the deprecation of TLS 1.0/1.1) was reversed to allow end of month data collection, but I'm expecting it to be reintroduced very soon. So, if you are using a license server earlier than 11.15, please plan to upgrade ASAP.

Citrix ADC Call Home Restored ****important****

I was made aware that the ADC Call Home component should have been resolved as of April 29th. For any partner experiencing their ADCs stopping checking in, verify that they have recommenced reporting.

Note. Only ADCs version 12.1 or higher are able to report into LUI and ONLY if you have configured it to do so.

Okta Identity Provider for Workspace Now Available

Cloud Services Engineering recently launched new functionality that enables customers to use [Okta as an identity provider for Workspace](#). This new functionality is in [high demand by our customers](#) and is now generally available. Review the [post on Okta.com](#) for more!

Tech Preview: Citrix TOTP for Citrix Cloud Administrators

On the 28th April, the public tech preview of [Citrix Time-based One Time Password \(TOTP\) 2FA](#) went live and Citrix Cloud admins were asked to set it up on their next logon after that date. TOTP for admins will be required in June, to please enrol early and help ensure the feature is robust and bug free.

Private Tech Preview: Google IdP for Citrix Workspace

The product team have recently opened up a Private Tech Preview of [Google as Identity Provider for Citrix Workspace](#). Contact your CSP [SE](#) if you would like to be considered as a candidate for this private tech preview, as there are some pre-requisites that must be met.

SD-WAN 110 LTE SE with WiFi Delayed

The general availability of the LTE with WiFi version of the SD-WAN 110 devices has had to be delayed until the latter part of 2020, due to changes of priority and redeployment of development resources, brought about by the current world virus crisis. If you are waiting desperately for this release, please let your PAM know, so they can register your interest. The SD-WAN 110 SE, with or without LTE is available, just not yet the WiFi capable version.